



CASE STUDY

Transforming a Complex Multinational IT Environment with Enterprise Scale Infrastructure Support

A full scale infrastructure rebuild that strengthened operations and delivered a resilient, secure, high performing technology foundation.



5-Minute Average Response Time



18+ Years Of Service



Over 100 Organizations Served



76% First Call Resolution Rate

Overview / Summary

Situate Business Solutions partnered with UniversalPegasus International on a large-scale infrastructure overhaul that included digital separation for the Canadian operation.

The client deployed advanced networking, server and storage platforms, resilient backup systems, and managed Microsoft 365 alongside broad cybersecurity coverage.

The engagement achieved all agreed cost, schedule and security targets, giving UniversalPegasus International a more stable and efficient operating environment.

This success laid the groundwork for a long term managed services relationship, with the client continuing to support ongoing growth and day to day operations.

Business Challenge & History

UniversalPegasus International needed to separate and expand its Canadian environment while maintaining operational continuity across a complex multinational footprint.

- The organisation required a seamless transition to newly built infrastructure without compromising security or performance.
- Rapid deployment of networking, server, storage, and backup systems was necessary to stabilise operations under a tight project window.
- Managing hundreds of endpoints, industrial software, and layered cybersecurity created a demand for high level coordination that Situate Business Solutions was positioned to deliver.



The Solution

Situate Business Solutions delivered a coordinated program of work that rebuilt the environment and strengthened core operational stability for the Canadian division.

- The client introduced advanced network architecture using enterprise switches, firewalls, wireless controllers, and segmented VLANs to create a secure and scalable foundation.
- New server, storage, and backup systems were deployed with virtual workloads, offsite protection, and routine recovery validation to reinforce business continuity.
- Comprehensive Microsoft 365 management, software licensing, endpoint support, and cybersecurity controls were integrated to provide a unified operational framework across the entire environment.

The Benefits or Outcomes

The completed work gave UniversalPegasus International a far more resilient operational base, improved continuity safeguards, and a unified technology environment that reduced complexity across the Canadian division.

With the new infrastructure, cybersecurity controls, and management processes in place, the organisation gained greater operational confidence and a stable foundation that supports ongoing expansion and long term productivity.

Going Forward

UniversalPegasus International now operates on an enhanced infrastructure that supports future growth while maintaining reliable performance across its Canadian division.



"Situate Business Solutions Inc. has been instrumental in transforming our IT operations. Their proactive approach, dedicated engineering teams, and robust IT management & procurement process have given us the confidence to run our business efficiently"

Tim Johnson, (UPI)

Build a Stronger Technology Foundation for Confident Long Term Operations

Strengthen your environment with proven infrastructure expertise that supports stability

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